

	QMS POLICY		
	Doc No: MGM/QMS/POL/01	Rev: 00	Rev Date: 13-05-2024

POLICY STATEMENT

At MAHWI GRAIN MILLERS LTD, we are committed to providing high-quality maize flour products that meet the needs and expectations of our customers. We aim to consistently improve the quality of our products, enhance customer satisfaction, and ensure compliance with applicable legal, regulatory, and customer requirements.

Our Quality Management System (QMS) is aligned with ISO 9001:2015 standards, providing a framework for setting quality objectives, continuously improving processes, and supporting the strategic direction of the company. We are committed to maintaining a culture of quality throughout our organization, fostering an environment where innovation, efficiency, and customer satisfaction are central to our operations.

We commit to:

1. Delivering products that meet or exceed customer expectations and applicable requirements.
2. Continuously improving our processes, products, and services to ensure long-term growth and sustainability.
3. Setting measurable quality objectives and monitoring performance to ensure the achievement of quality goals.
4. Fostering a proactive approach to risk management and problem-solving.
5. Encouraging employee involvement and training to enhance skills and awareness of quality standards.

This policy originates at the company's top management and is communicated to our internal and external stakeholders.

Approved by Managing Director
UWIZEYEMUNGU Jean Claude

