



QUALITY OBJECTIVES

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QUALITY OBJECTIVES FOR MAHWI GRAIN MILL LTD

Objective 1: Improve Product Quality Consistency

- ❖ **Measurable Target:** Achieve a product consistency rate of 98% (acceptable product quality).

Objective 2: Enhance Customer Satisfaction

- ❖ **Measurable Target:** Achieve an annual customer satisfaction score of at least 90%.

Objective 3: Reduce Production Waste

- ❖ **Measurable Target:** Decrease production waste by 10% annually.

Objective 4: Compliance with Regulatory Standards

- ❖ **Measurable Target:** Achieve 100% compliance with relevant food safety regulations and standards.

Objective 5: Increase Employee Training on Quality Standards

- ❖ **Measurable Target:** Ensure 100% of employees are trained on ISO 9001:2015 and internal quality processes annually.



Approved by Managing Director
UWISEYEMUNGU Jean Claude